

# Culture & EVP Benchmarking Platform

Product Overview January 2024

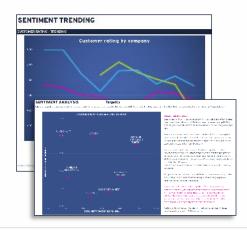
# "Deltabase is the 'Swiss Army Knife' of Benchmarking"

DIRECTOR, DELTABASE CUSTOMER

#### **Due Diligence & Value Creation Accelerators**

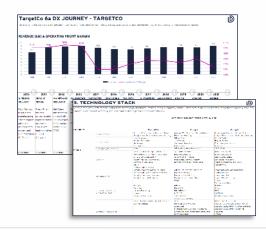
#### Commercial

- Products & Services
- Feature comparison (apps, software, eCommerce)
- Customer Sentiment
- Web traffic analysis



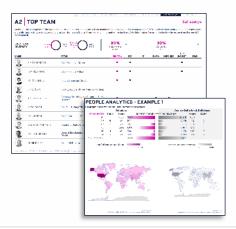
#### **Technology & Digital**

- Tech Stack
- Tech Skills & Recruitment
- Tech Operating Model
- Dx Journey Timeline
- Cyber (tools, skills, people)



#### People & Ops

- Culture & EX
- Skills & Recruitment
- Headcount Analytics
- Diversity & Inclusion
- Salary Intelligence



## People & Ops Intelligence

For most companies, there is more data on their employees in the public domain than there is in internal HRIS/HCM systems.

We use cutting-edge techniques, including Machine Learning (ML), to acquire, process and analyse this data and we benchmark companies against their competitors.

Our people intelligence & benchmarking products include:

- Employee sentiment & culture
- Headcount analytics
- Skills & recruitment
- Salary Intelligence
- Tailored timeline (people focus)

# Benchmark company culture and sentiment towards employee value proposition (EVP) and employee experience.

Analyse and benchmark employee sentiment across 12 topics:

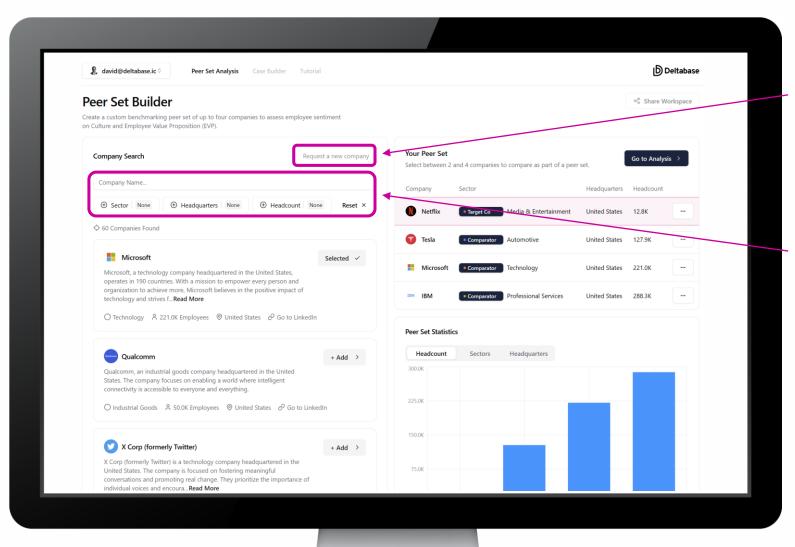
#### **Cultural Indicators**

- ✓ Supportive leadership
- ✓ Progressive mindset
- **✓** Empowerment
- ✓ Collaboration
- ✓ Agility & bureaucracy
- ✓ Technology focus

#### **Employee Experience & EVP**

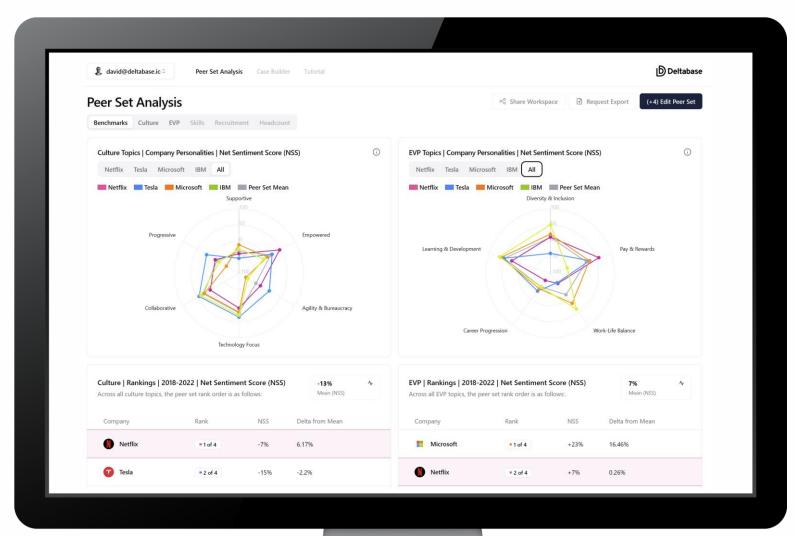
- ✓ Purpose
- ✓ Pay & rewards
- ✓ Work-life balance
- ✓ Learning & development
- ✓ Career progression
- ✓ Diversity & inclusion

# Build a peer set of companies to benchmark



- Request benchmarking of <u>any company</u>
- Build your own dataset of clients and acquisition Target Companies
- Find companies via search or filtering
- Benchmark against direct competitors or world-class comparators

# Rapidly identify culture & EVP strengths & weaknesses



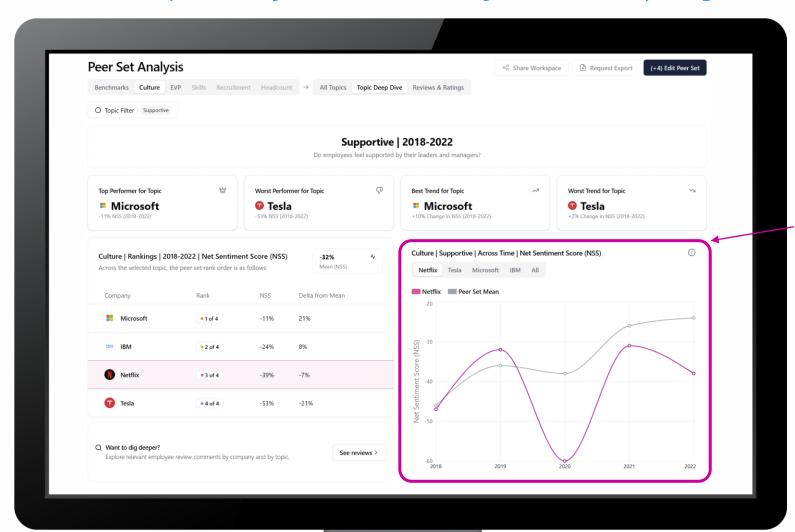
### **NETFLIX**

- Leads this peer set for:
  - Empowerment
  - Pay & Rewards
- Lags the peer set for:
  - Collaboration
  - Career Progression



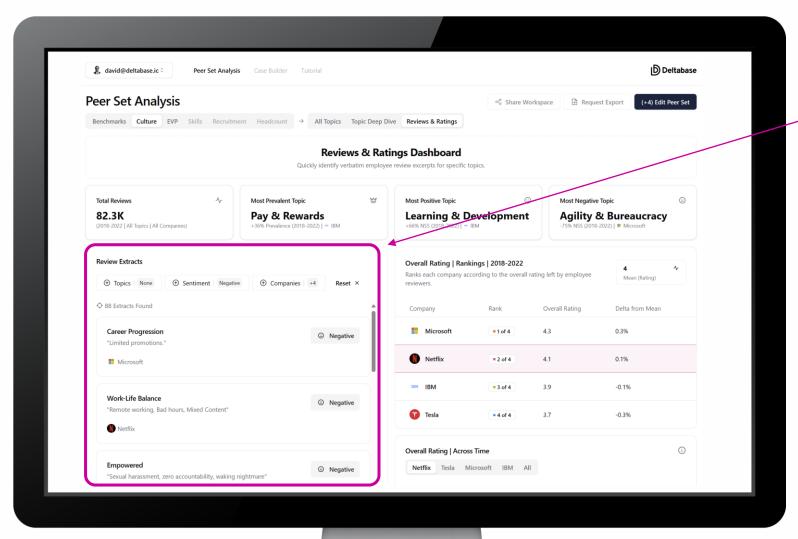
- Above peer average for:
  - Supportive leadership
  - Work-Life Balance
- Lags the peer set for:
  - Progressive mindset
  - Agility & Bureaucracy

# Gain deep insight on changes in employee sentiment over time



- The data often surfaces specific realworld events
- For example, 2020 often shows the impact of the Covid pandemic and lockdowns on employees
- Analysis reveals that Netflix employees did not feel supported by management during 2020
- Other events than can show up in employee sentiment analysis include:
  - Acquisitions
  - Redundancies / lay-offs
  - Trading conditions
  - Specific culture & EX initiatives
  - Transformation programmes

# Incorporate the voice of the employee into your analysis



- Explore verbatim employee review extracts to better understand context and specifics
- Build an evidence-base to support culture benchmarking and client recommendations

#### **Features and Benefits**



# Topic-level sentiment scoring

Al (Natural Language Processing) allows us to make culture measurable and benchmark companies against their competitors at a topic level.



# Time-series analysis

Identify specific topics that are showing an improving or worsening trend over time and measure the impact of internal or external events.



# Curated review excerpts

See specific review comments mapped to topics to understand the voice of the employee.

#### **Use Cases**



#### **M&A Advisory**

- M&A due diligence (people / HR / human capital risks & opportunities)
- M&A integration (culture compatibility assessment)
- Value Creation



#### Consulting

- People advisory (strategy, transformation, culture, employee experience, employee value proposition)
- Culture transformation



#### **Business Development**

- Data-led client conversations
- RFP responses
- Account planning

## **Geo Coverage**

- Since our data sources are global, we can assess target companies headquartered in a range of locations.
- Source language is not usually a challenge for us, although some data types are more readily available in some jurisdictions.
- An evidence scan is completed to confirm adequate data coverage before we start work on any brief.

#### Geographies tried and tested

- ✓ UK (incl. Channel Islands, Gibraltar), Ireland
- ✓ United States, Canada
- Australia, New Zealand
- ✓ EU: France, Germany, Spain, Italy, Sweden, Switzerland, Poland, Belgium, Netherlands
- ✓ Israel
- ✓ India
- Singapore

#### Geographies with known data limitations

- ✓ Russia
- China, Hong Kong
- ✓ Japan
- ✓ Pakistan

**All other countries:** Subject to evidence scan

# (D) Deltabase